



Two of the main areas in which Scottish consumers get scammed are **Energy Efficiency** and **Mobility Aids**



## Energy Efficiency Scams

If you are considering making your home more energy efficient:

### Do:

- Get an impartial assessment carried out to find out which energy efficiency measures will be most beneficial
- Get at least 3 quotes and choose a company based on credible reviews

### Don't:

- Believe any information offered by cold callers or pop-up adverts (particularly about funding/grants) without carrying out independent research
- Agree to a cold caller carrying out an assessment - they will not be impartial

Get more information: [tsscot.co.uk/priority-areas/energy-marketing-scams](https://tsscot.co.uk/priority-areas/energy-marketing-scams)



## Mobility Aids Scams

If you are considering purchasing mobility / assisted living aids:

### Do:

- Choose a company based on credible reviews
- Make sure that cancellation rights are clear before signing any paperwork. If you are buying a bespoke product, the salesperson must take measurements.

### Don't:

- Give any personal details to a cold caller or agree to a home visit
- Agree to purchase any mobility aids without getting at least two other quotes from reputable companies

Get more information: [tsscot.co.uk/priority-areas/mobility-aids](https://tsscot.co.uk/priority-areas/mobility-aids)

## Local Authority Approved Trader Schemes

Avoid being scammed - find approved traders in your area through:

[www.approvedtrader.scot](https://www.approvedtrader.scot)

[www.tradingstandards.uk/consumers](https://www.tradingstandards.uk/consumers)



**SCOTSS**  
Trading Standards